

# QuietSpot™ Headset FAQ

(Frequently Asked Questions)

## **Q. What is the Shure QuietSpot Headset for Mobile Phones?**

A. The Shure QuietSpot headset is a high quality headset for mobile phones made by the #1 professional earphone and microphone company. QuietSpot headsets enable users to hear and be heard with unparalleled sound quality by combining an in ear NoiseBlocker earphone, a personal fit kit to ensure optimal performance, and a noise-canceling boom microphone.

## **Q. Will the QuietSpot headset work with my phone, regardless of what brand I have?**

A. Two versions of the QuietSpot headset are available to match the majority of the headset connectors found on different brands and models of wireless phones. To see which QuietSpot headset is compatible with your phone, visit [www.shure.com/quietspot](http://www.shure.com/quietspot).

## **Q. How does the sound compare to other mobile phone headsets?**

A. By eliminating most of the background noise from both the earphone and the microphone, the QuietSpot headset lets you hear and be heard more clearly than with other headsets, even in noisy situations.

## **Q. What is the in ear *NoiseBlocker* earphone and how does it differ from standard earbuds?**

A. The NoiseBlocker earphone fits securely in your ear instead of resting outside of it like conventional earbuds. This prevents background noise from getting into your ear, enabling you to hear better in noisy situations. The same technology is used in Shure's personal monitor systems that professional musicians use to hear themselves clearly on stage. In addition, the QuietSpot headset uses a studio-quality micro-speaker that maximizes the clarity of callers and voicemail messages.

## **Q. What is the "Personal Fit Kit" that accompanies the QuietSpot headset?**

A. The QuietSpot headset comes with a series of six (6) interchangeable sleeves so that you can experiment to find the solution that fits and feels the best for you. The flex sleeves allow easy, one-handed placement, while the compressible foam sleeves mold themselves to your ear. Both models are available in small, medium and large.

## **Q. Does it matter if I use the ear piece in my right or left ear?**

A. No. The QuietSpot headset comes configured to wear in your right ear, but the ear support can be reversed to wear in your left ear.

## **Q. Where can I get more sleeves?**

A. You can order additional sleeves online at [www.shure.com/quietspot](http://www.shure.com/quietspot), or by phone at 1-888-88-SHURE.

**Q. What happens if the person on the other end of the line doesn't have a QuietSpot headset? Will it still work better than competitors?**

A. Yes! The QuietSpot headset improves the quality of communications for both the person using the headset and the person being called. The NoiseBlocker earphone makes it easier for the QuietSpot user to hear the caller. The noise-canceling microphone makes it easier for the caller to hear the QuietSpot user. Both parties benefit from not having to repeat information, resulting in a more efficient and comfortable call.

**Q. Is the QuietSpot headset Bluetooth compatible?**

A. Currently, the QuietSpot headset is not compatible with Bluetooth technology.

**Q. Where can I buy a QuietSpot headset?**

A. You can purchase the QuietSpot headset at [www.shure.com/quietspot](http://www.shure.com/quietspot) or by calling 1-888-88-SHURE. Additional distribution will be available through various cellular and electronics retailers. Stay tuned to [www.shure.com/quietspot](http://www.shure.com/quietspot) for updates.

**Q. What kind of guarantee comes with QuietSpot headset?**

A. All QuietSpot headsets purchased online are covered by a 30-day money-back guarantee. If you are not satisfied with it for any reason, return it along with its original packaging to Shure with a copy of your Shure sales receipt and your refund will be processed promptly. If you purchased your QuietSpot headset from a cell phone retailer or service provider, their return policies may vary. All QuietSpot Hands-Free Headsets carry a one (1) - year limited warranty.